

# Microsoft Office 2003 End of Life Cycle FAQ for Bloomberg Professional Service

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## Q1. What exactly does Office 2003 end of life cycle mean?

As of November 30, 2014, Bloomberg no longer officially supports Microsoft Office 2003. However, Bloomberg will take commercially reasonable steps to assist clients with compatibility issues up until December 31, 2015.

If you have Office 2003 on your PC, you will stop receiving Bloomberg Add-in updates after April 2015. Note that Bloomberg will always support general questions and issues that impact supported platforms.

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## Q2. Why is Bloomberg no longer supporting Office 2003?

Bloomberg no longer officially supports Office 2003 because Bloomberg and other firms no longer receive support from Microsoft for this platform as of April 2014. Even though Bloomberg no longer receives Office 2003 support from Microsoft, we will still take commercially reasonable steps to assist clients with compatibility issues through 2015.

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## Q3. What are the other end of life cycle dates?

The dates for other Microsoft Office versions and operating systems are available on the Bloomberg website via the following link:

[http://www.bloomberg.com/professional/content/uploads/sites/4/software\\_compatibility\\_matrix.pdf](http://www.bloomberg.com/professional/content/uploads/sites/4/software_compatibility_matrix.pdf)

## Q4. What will happen if I have multiple versions of Office?

If you have multiple versions of Microsoft Office including Office 2003, you will not receive Bloomberg Add-in updates to minimize compatibility issues.

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## Q5. Can I continue to use the Bloomberg Add-in Office 2003?

Bloomberg users are encouraged to migrate to more recent versions of Microsoft Office to receive new Bloomberg Add-in releases and to ensure compatibility with the BLOOMBERG PROFESSIONAL® service.

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## Q6. How do I determine if I have a version of Microsoft Office 2003 installed on my desktop?

Bloomberg users can run the API Environment Diagnostics tool. Also, users with either the February 2015 Add-in or a more recent release can type=BSettings("Office") in any Excel cell.

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## Q7. How would I access the most recent Bloomberg Add-in feature after I have uninstalled Microsoft Office 2003 and upgraded to a supported Office version?

Bloomberg users can access the most recent version of the Bloomberg Add-in after they have uninstalled Office 2003 by either waiting for the monthly software update or by manually installing the latest version of the Office Tools software from the following link:

<http://www.bloomberg.com/professional/systems-support/downloads/>