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TOUR INSTALL

Testing Your Bloomberg Terminal

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Version: 1.00

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TOUR INSTALL <GO> is a function which provides testing for connectivity and critical functions of the BLOOMBERG PROFESSIONAL terminal.

TOUR INSTALL <go> will only run if your software is up to date. Before beginning, please type in VERS in the top left and confirm your running the most recent version.

Please visit http://www.bloomberg.com/professional/systems-support/downloads/ for the most recent versions of our software packages and tools.

This test ensures the terminal is installed and functioning properly. TOUR INSTALL <GO> can be used once the Bloomberg software is downloaded and a Bloomberg serial number is installed[1].

HOW TO RUN

From the main Bloomberg screen (labeled "**1-Bloomberg**" in upper left hand corner of screen):
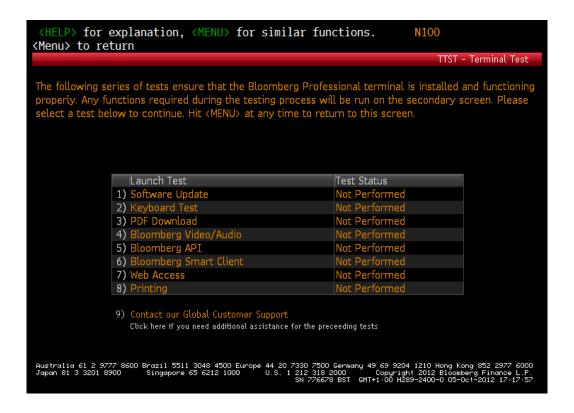
- Hit the "Cancel" key, type: "TOUR INSTALL" ,and press <Enter> or <GO>
- The system will log in, using "TOURINST" as the user name.
- The TOUR INSTALL language option page will appear.

<HELP> for explanation, <MENU> for similar functions.   N100

TTST - Select a Language

Preferred Language	Action
1) English	Select a language in which you would like to continue this test.
2) 日本語	このテストを実行する言語を選択してください。
3) Français	Sélectionnez la langue avec laquelle vous souhaitez faire le test
4) Deutsch	Wählen Sie eine Sprache, in der Sie den Test fortsetzen möchten!
5) Español	Seleccione un idioma en que desearía seguir esta prueba.
6) Português	Selecione o idioma que deseja continuar este teste.
7) Italiano	Selezionare una lingua con la quale volete continuare questo test.
8) 繁體中文	請選擇您偏好的語言以進行此測試。
9) 한국어	해당 테스트를 계속하고자 하는 언어를 선택하세요.
10) 简体中文	请选择测试采用的语言。

Australia 61 2 9777 8600 Brazil 5511 3048 4500 Europe 44 20 7330 7500 Germany 49 69 9204 1210 Hong Kong 852 2977 6000
Japan 81 3 3201 8900   Singapore 65 6212 1000   U.S. 1 212 318 2000   Copyright 2012 Bloomberg Finance L.P.
SN 776678 BST GMT+1:00 H289-2400-0 05-Oct-2012 20:10:59

Language Option Screen of Tour Install

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Connectivity is established at this point; however, there are other test features available that can be conducted to ensure all components needed to run Bloomberg are functioning:

1) **Software Update** – Confirms Bloomberg software is up to date
2) **Keyboard Test –** Confirms Bloomberg Keyboard is properly installed and all features are working.
3) **PDF** – Confirms terminal can properly download files and view PDF
4) **Audi/Video** – Confirms connection to access Bloomberg Video and both Audio and Video are working
5) **API** – Confirms API is fully functional
6) **Smart Client** – <u>**Need More Info**</u>
7) **WEB** – Confirms access to web pages through Bloomberg
8) **Printing** – Confirms print capability for a Bloomberg Screen.

<HELP> for explanation, <MENU> for similar functions.   N100
<Menu> to return

TTST – Terminal Test

The following series of tests ensure that the Bloomberg Professional terminal is installed and functioning properly. Any functions required during the testing process will be run on the secondary screen. Please select a test below to continue. Hit <MENU> at any time to return to this screen.

Launch Test	Test Status
1) Software Update	Not Performed
2) Keyboard Test	Not Performed
3) PDF Download	Not Performed
4) Bloomberg Video/Audio	Not Performed
5) Bloomberg API	Not Performed
6) Bloomberg Smart Client	Not Performed
7) Web Access	Not Performed
8) Printing	Not Performed

9) Contact our Global Customer Support
Click here if you need additional assistance for the preceeding tests

Australia 61 2 9777 8600 Brazil 5511 3048 4500 Europe 44 20 7330 7500 Germany 49 69 9204 1210 Hong Kong 852 2977 6000
Japan 81 3 3201 8900   Singapore 65 6212 1000   U.S. 1 212 318 2000   Copyright 2012 Bloomberg Finance L.P.
SN 776678 BST GMT+1:00 H289-2400-0 05-Oct-2012 17:17:57

Tour Install Testing Page

[1] *If you do not have a serial number, there is the option to install an Access Point on Demand, which can be installed through the Connection Wizard (CONN <GO>) by selecting the "Access Point" Tab. If you are not able to do this successfully, please call Global Customer Support for further assistance.*